



CARDIFF • NEWPORT • SWANSEA

Watts Truck and Van Sustainability Report 2025

Company Name + Locations:	Watts Truck and Van, part of the Watts of Lydney Group, have depots in Cardiff, Swansea and Newport.
Originator:	Mike Hole
Date:	10 th September 2025

Introduction

This report highlights the key sustainability efforts and initiatives undertaken to ensure environmental, social, and economic responsibility. The focus is on reducing carbon footprint, promoting ethical practices, and fostering long-term ecological balance.

Company Overview

Mission Statement:

Our activities have both direct and indirect environmental impacts and as a socially responsible company we have committed to reducing our impact on the environment and being a sustainable organisation.

Business Activities:

Our operations cover the sale and supply of new and DAF first choice trucks, repair and maintenance workshops, provision of vehicle parts, a roadside breakdown service and associated office activities.

Environmental Policy

Policy Statement:

The company has produced a combined environmental and quality policy statement – the latest version is dated the 2nd of June 2025. A copy of the statement is contained within the appendices.

Environmental Management System (EMS)

ISO 14001 Compliance:

As part of 14001, the company has adopted continued ISO 14001 certification as a compliance obligation. The EMS details how the company complies with ISO 14001 and the sites are also subject to annual certification audits by an external company.

Legal Requirements:

The compliance register within the Environmental Management System details the environmental legal requirements for the business. The key legal requirements include compliance with Environmental Protection Act, The Water Industry Act, Water Resources Act, Water Resources (Control of Pollution) (Oil Storage) (Wales) Regulations, The Waste Regulations. The Hazardous Waste Regulations and The Waste Separation Requirement (Wales) Regulations.

Environmental Performance

Energy Efficiency:

The phased replacement of sites conventional lighting to LED lighting.
Upgrading of heating in Cardiff workshop with heating controls working in conjunction with the operation of its insulated roller doors.
The feasibility of installing solar panels at Swansea is being investigated

Water Use:

Monitoring of the water consumption for the three sites has identified issues with the Cardiff site. Currently the integrity of the water supply is being investigated.

Waste Management:

Both hazardous and non-hazardous are produced on all three sites. Non-hazardous waste including cardboard/paper, scrap metal and metal cans/plastic/cartons are segregated for recycling. All hazardous wastes produced on site are disposed of correctly – using registered waste carriers and approved waste disposal sites.

Emissions:

Vehicle exhaust emissions – EV company car option available, electric delivery vehicles now operating. All three sites operate electric forklift trucks (FLT).

Environmental Objectives and Targets

Current Objectives:

Reduction in vehicle exhaust emissions.
Increase recycling and reduce the amount of non-hazardous waste going to landfill.
Reduction in the amount of carbon dioxide emissions from the use of electricity and gas.

Targets:

Electrification of our delivery fleet and company vehicles with supporting infrastructure such as charging points in place across the three sites.
Monitor total quantity of non-hazardous waste produced versus that being sent for recycling.
Energy efficiency by upgrading lighting systems and heating in the Cardiff workshops.

Progress:

Vehicle exhaust emissions: - Nearly all company cars are now electric or hybrid, with electric delivery vehicles operating. All three sites operate electric FLTs. Supporting infrastructure such as charging points in place across all three sites.
Non-hazardous waste: - cardboard/paper, cans/plastic/cartons and scrap metal is segregated for recycling. Monitoring of total non-hazardous versus recyclable waste generated.
Use of electric/gas: - phased replacement of conventional lighting with LED together with the use of timers and motion sensors to control lighting. Upgrading of heating in Cardiff

workshop with heating controls working in conjunction with the operation of workshop roller doors.

Future Targets:

Continued electrification of vehicle fleet.

Review of energy consumption and volumes of non-hazardous waste produced and the subsequent production of suitable KPI's.

Sustainable Practices:

Segregation of non-hazardous waste for recycling.

Recycling of waste oils.

Electrification of vehicle fleet and company cars.

Carbon Footprint Reduction:

Encourage the use of public transportation, carpooling, use of electric vehicles – company car option, parts delivery vans and FLT: and remote work to lower emissions.

For the last year data is available for, 2024, there has been a reduction in both Scope 1 and Scope 2 emissions.

Plan to work towards net zero:

Installation of electric charging points on all three sites and a super charging point at Swansea for trucks.

Solar energy plans:

Investigating the feasibility of installing solar panels at Swansea.

Employee Training:

Formal training, including toolbox talks on sustainable practices and the importance of reducing energy consumption.

Electric Vehicles:

Electric company cars are available for appropriate employees. Delivery vehicles fleet being replaced by electric ones. EV charging points are available on all three sites.

Paperless Environment:

Working towards a paperless organisation by the digitisation of documentation and use of Document Management System (DMS).

Climate Risk Management:

Ensuring building guttering and site drainage is routinely cleaned/cleared.

Transition Risks:

These include evolving technologies and ensuring ethical practices are employed across our supply chain.

Energy Savings:

Phased replacement of conventional lighting with LED lighting. Upgrading of heating in Cardiff workshop with heating controls connected the insulated roller doors.

Reputation:

Watts were one of the first 25 companies in Wales to sign up to *Waste to Wealth Commitment* to drive investment in low carbon innovation for sustainable growth.

Renewable energy production:

Company is investigating the feasibility of installing solar panels at our Swansea depot.

Resilience:

Strengthen resilience of dealership and supply chain to adapt to climate change impacts.

Monitoring and Measurement

Key Performance Indicators (KPIs):

For each site

Monitor quantities of non-hazardous waste produced and amounts going for recycling.

Monitor gas and electric usage.
Monitoring Methods: Quantities of non-hazardous waste collected from site provided by waste disposal contractors. Monthly or annual comparisons. Collation of gas and electricity consumption at all three sites.
Results: Ongoing looking to produce suitable KPI's for energy usage and quantities of non-hazardous generated.

Training and Awareness

Training Programs: The company will ensure that any person(s) doing work under the organisations' control that can affect the company's environmental performance or compliance obligations are competent based on appropriate education, training or experience.
Awareness Campaigns: Watts have driver trainers to advise existing and potential customers on how to get the best out of the DAF Truck range in terms of fuel-efficient driving style and factors that affect fuel economy.

Social Sustainability

Employee Well-being: Provide a safe and inclusive workplace and includes mental health champions within the workplace.
Community Engagement: Watts' Dealer Principal has participated as a rugby coach and referee at the Cardiff Blues Schools 'Give and Gain' Day. Staff have also taken part in the Rhondda Regeneration project to revitalise Penygraig High Street by refurbishing shops and painting classrooms in local schools. A team from Watts recently did a 15,000 feet skydive to raise over £6,000 for Ty Hafan Children's Hospice in Barry. Watts was also one of the first 25 companies in Wales to sign up to the <i>Waste to Wealth Commitment</i> to drive investment in low carbon innovation for sustainable growth.
Education & Awareness: Toolbox talks to promote sustainability awareness.

Economic Sustainability

Ethical Sourcing: We regard suppliers as our partners and we work with them to help us achieve our policy aspirations in the delivery of our products and services, encouraging them to Partner with follow sustainable and fair-trade practices for mutual benefit.
Innovation & Efficiency: Feasibility of installing solar panels being investigated. Monitoring of quantities of non-hazardous waste produced on site and amounts going for recycling.

Continuous Improvement

Improvement Initiatives:

Ongoing targets and objectives

Future Plans:

Continued electrification of vehicle fleet.

Review of energy consumption and volumes of non-hazardous waste produced and the subsequent production of suitable KPI's.

Conclusion**Summary:**

Reducing the environmental impact of the company's operations through

- minimising waste going to landfill
- sending appropriate wastes for recycling.
- the proper disposal of hazardous waste
- reduction in emissions from vehicle usage and the use of electricity and gas.

Commitment:

As a company we have committed to reducing our impact on the environment and to being a sustainable organisation.

Appendices

Quality and Environmental Policy Statement

It is the policy of Watts Truck & Van Limited to offer all its customers a quality service and to be committed to sound environmental management at each location.

The company aims to supply products and services to an approved quality standard that continually meets the customer's safety and reliability requirements. It also accepts its responsibilities to reduce the adverse, and increase the beneficial, environmental impacts of its activities.

Policies within our quality and environmental management systems and related procedures have been introduced to ensure sound working practices are achieved to meet the requirements of the business and the ISO:9001 and ISO:14001 standards through the dealer target programme. They also provide a platform to ensure compliance with health, safety and environmental legislation.

The obligation to our statement requires full and active involvement in quality and environmental improvements from all personnel. Management constantly reviews the provision of resource and staffing levels to ensure we are able to deliver this commitment.

Management gives a high priority to the recruitment of suitable staff, the subsequent induction process and the development of skills through learning and review. We continually scrutinise the required technical, administrative, and customer facing skills against our changing needs. Individual skills are reviewed and any necessary training needs implemented. Performance levels against training objectives are closely monitored, thus providing a route for continuous improvement in the service levels we provide.

Ongoing quality and environmental issues are discussed regularly at our monthly management meetings with feedback communicated to all levels of the organisation.

Objectives set at regular meetings are monitored and reviewed formally through a continual audit and review process.

Our focus on quality driven processes, continual improvement and development of our staff is underpinned through our commitment to the continuing accreditation of the ISO:9001 standard.

Our environmental processes are focused on achieving the ISO:14001 standard and to comply with compliance obligations applicable to the organisation including all relevant environmental legislation. We make the protection of the environment and the prevention of pollution as a pre-requisite for all our operations. We aim to develop, implement and maintain an ISO:14001 environmental management system to progressively reduce the environmental impacts arising from our activities, products and services. Continuous improvement of our environmental performance will be through the setting and annual review of relevant objectives and targets. We provide all staff with the appropriate health, safety and environmental training to meet the demands of the job.

Our policy will be communicated to staff, contractors and all interested parties.

This policy shall be reviewed within a three-year period and displayed on our company notice boards including our reception areas. Copies are freely available to our stakeholders and general public on request.



Signed Dealer Principal:

Date: 2nd June 2025

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